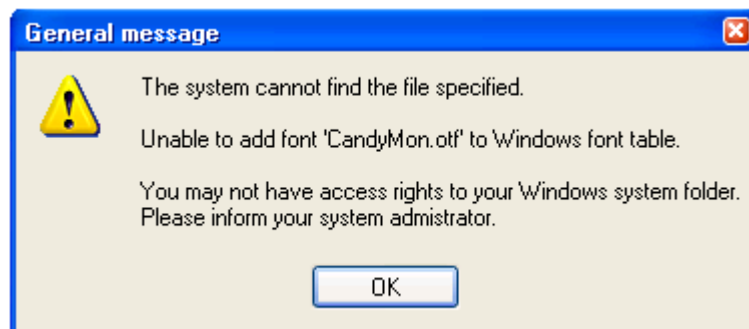


## CANDYMONO CANNOT BE INSTALLED

Title	CandyMono cannot be installed
Category	Installation
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### Solution:



### The error results from one of two conditions:

1. **INSTALLATION:** The Candy application has previously not closed down correctly and released the Candy Mono font, leaving the font file "open". The installer is attempting to install a new CandyMono font file into your system folder, but cannot overwrite the previous file because of the open status of the old one.

**Solution:** Reboot your computer before installing a new Candy version.

2. **RUNNING CANDY:** When starting Candy, if the CandyMono font is not found on the computer, Candy adds it to the Windows font table dynamically. This means that the font is only available while Candy is running. In some systems, this is not allowed due to low permissions status. The CandyMono font will therefore not be available for use.

**Solution:** Drag the CCSWIN\SYSTEM\CANDYMONO.OTF file to the Windows font folder (C:\Windows\Fonts), which installs it permanently on the computer.