

RUNNING CCS ON A NOVELL NETWORK

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Author	Dale Anderson
Support	support@ccssa.com

Running the CCS System on a Novell network can cause problems when backing up and recovering from Common on the network.

SYMPTOMS:

The backup is recovered from Common and appears to go through correctly. When trying to access the Candy Bill of Quantities, the system displays the message that the Candy data needs to be updated followed by the message Bad Version Number.

CAUSE:

This is caused by a caching problem in Novell. The file that has been backed up to common has not in fact been backed up correctly.

SOLUTION:

Turn off file caching for the client.

In Windows 9x

- Click on the **Network Neighbourhood** icon with the Right Mouse button
- Click on **Properties**
- Click on **Client for Novell Networks**
- Click on **Properties**
- Click on **Advanced Settings**
- Select **File Write Cache**
- Change the default value to Zero
- Click on **OK**
- Click on **OK**
- Restart the computer.

In Windows 2000 / XP

- Click on **My Network Places** with the Right Mouse button
- Click on **Properties**
- Click on the network connection with the Right Mouse Button
- Click on **Properties**
- Click on **Client for Novell Networks**
- Click on **Properties**
- Click on **Advanced Settings**
- Select **File Cache**
- Change the default value to Off
- Click on **OK**
- Click on **OK**
- Restart the computer

In Windows 2000 you will need to download an additional patch from the Novell web site. More information on this can be obtained from the Novell web site at address:

<http://support.novell.com/cgi-bin/search/tidfinder.cgi?10018189>

Note that previously made backups will not be recoverable as these backups have a data error.